

# Agenda

**Capital Markets Day  
November 24, 2015**

10:00 am	Registration / welcome breakfast	
10:30 am	<b>Renewal Agenda – bringing skills to scale</b>	<b>Oliver Bäte</b>
11:30 am	<b>True Customer Centricity</b>	<b>Sergio Balbinot</b>
11:50 am	<b>PIMCO update</b>	<b>Douglas Hodge</b>
12:10 pm	<b>Q&amp;A</b>	<b>All</b>
12:50 pm	Lunch break	
1:50 pm	<b>Technical Excellence in P/C</b>	<b>Axel Theis</b>
2:10 pm	<b>Life business in low yield environment</b>	<b>Maximilian Zimmerer</b>
2:50 pm	<b>Value creation</b>	<b>Dieter Wemmer</b>
3:30 pm	<b>Q&amp;A</b>	<b>All</b>
4:30 pm	Expected end of Capital Markets Day	